

## HILL COUNTRY CLOTHING

126 Jasper Street  
Maple Creek, Sk S0N 1N0  
Canada



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Cut along this line for the return label above. Questions or Customer Service call 306-662-5010

### About Returns and Exchanges

We are happy to accept returns and exchanges on regular-priced items within 30 days of purchase. All sale items are final.

To return an item, please fill out this form and send your item(s) back to us in new condition with all tags, labels, and receipt. Once received and inspected, we'll issue you a refund.

To exchange an item, please fill out this form and send your item(s) back to us in new condition with all tags, labels, and receipt. We suggest placing a new order for desired product to ensure it ships quickly and is still in stock. You can then return your original item(s) using this form.

Alternatively, you can complete the exchange section of this form and we'll do our best to exchange depending on stock and price availability.

Step 1 - Please fill out billing information below:

Order Number: \_\_\_\_\_

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_

Postal Code: \_\_\_\_\_

Phone #: \_\_\_\_\_

Email: \_\_\_\_\_

Step 2: List Item(s) being  Returned  Exchanged

Returned Item Number(s): \_\_\_\_\_

Exchange For Number(s): \_\_\_\_\_

Step 3 - Reason(s) for Return:

- Wrong Size
- Changed Mind
- Defective Item
- Wrong Colour
- Not Item Ordered
- Duplicate Shipment
- Item not as Pictured
- Quality Unsatisfactory

Step 4 - Repayment Method:

Automatically refund using the same payment method used during online order.

Refund using an electronic Gift Card that is redeemable online and in-store. Your eGift Card is sent to the email used to make your online order.

\_\_\_\_\_  
Customer Signature

Step 5 - Enclose this form and item(s) in a securely sealed package with original shipping labels removed or covered. Then, cut the return label from the top of this page and attach it to the outside and return using a traceable shipping method.